



Monthly Service Contract  
An agreement between:

Computerisms  
Box 40185  
Whitehorse, Yukon Y1A 6M9  
[bob@computerisms.ca](mailto:bob@computerisms.ca) / (867) 633-3760 / (867) 334-7117

and Customer;

Name:

Address:

City/Province:

Phone/Email:

Postal Code:

The understanding between Computerisms and the customer is that Computerisms will provide up to one hour of labour between the first and last day of a given month and the customer will agree to pay a fixed fee each month. The value of the fixed fee will be 2/3 of Computerisms current hourly rate, and is payable at the beginning of each month. Computerisms will provide notice at least one month in advance of any rate changes.

An on-site visit by Computerisms will be charged a minimum of 20 minutes. Any time used in excess of 20 minutes on a call-out is charged in 5 minute increments. Any work that can be done without a site visit will be charged in 5 minute increments. Any time used in one month that exceeds the first hour will be charged at Computerisms full hourly rate. Time from prior months is not bankable for future use.

This contract will be in effect until cancelled by either Computerisms or the customer. Cancellation may be done by email any day before the end of a given month.